



JUNIOR IT SUPPORT (M/F/D)

Located in Bissen / Luxembourg

Your responsibilities

- Supporting and daily IT operation with computer hardware, software and system administration based on-site as well as remote system administration in different subsidiaries.
- Installing and supporting personal computers
- New deployments, patching and upgrading of Windows based architecture located in US, Mexico, different European locations and Asia with 1000+ workstations
- Providing problem-solving and training for end users and documentation for IT departments
- Ensuring IT system efficiency and integrity
- Ensuring that tasks are executed respecting IT security policies and best practices
- Following IT activities within the ticketing system
- Collaborating with IT teams from other locations within the company group

Your profile

- Graduated in Information Technology or similar with a focus in Windows based end-user computing
- First professional experience in IT support would be considered as advantage
- Good knowledge of:
 - Microsoft solutions (Active Directory, Office 365)
 - Familiar with ITIL methodology
- A good knowledge in the following areas is a plus:
 - Networking
 - Jira and Confluence
 - System administration background mainly with Microsoft technologies
 - Printers & Hardware
 - Change management
- Service-oriented and hands-on mentality, security-minded attitude
- Good organizational and communication skills
- Quality, safety and environment management oriented
- Fluency in English is mandatory, any other language will be considered an asset

If you are interested in this role, please send your application via our [career page](#).

For further information please check our website www.iee-sensing.com.

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